



# Drug Recommendations Based On Aspect Level Reviews Using Machine Learning Algorithms

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**Abstract:** During this work we tend to examine on-line user reviews inside the pharmaceutical field. This data are often leveraged to get valuable insights victimisation data processing approaches like sentiment analysis. on-line user reviews during this domain contain data associated with multiple aspects like effectiveness of medicine and aspect effects, that create automatic analysis terribly attention-grabbing but conjointly difficult. However, analyzing sentiments regarding the various aspects of drug reviews will offer valuable insights, help with higher cognitive process and improve observation public health by revealing collective expertise. In this preliminary work we tend to perform multiple tasks over drug reviews with information obtained by creeping on-line pharmaceutical review sites. we tend to 1st perform sentiment analysis to predict the emotions concerning overall satisfaction, aspect effects and effectiveness of user reviews on specific medication. to satisfy the challenge of lacking annotated information we tend to more investigate the interchangeability of trained classification models among domains, i.e. conditions, and information sources. In this work we tend to show that transfer learning approaches are often used to exploit similarities across domains and may be a promising approach for cross-domain sentiment analysis.

**Key Words:** Text classification; Sentiment Analysis; Clinical Decision Support System (CDSS); Health Recommender System ; Aspect-level

## I. INTRODUCTION

Sentiment analysis is a very important task in Natural Language Processing that main purpose is to spot people's sentiments, opinions and attitudes of merchandise, services, people, organizations and other entities . Aspect-level sentiment analysis could be a finegrained sentiment analysis task that aims to investigate the sentiment polarity of specific side in its sentence. For example, given a sentence "This drug works nice for water retention, however its aspect impact is severe" the sentiment polarity for aspects "water retention" and "its aspect effect" area unit positive and negative severally. Aspect-level sentiment classification is typically provided with domain dependence, that main reason is that a word may have totally different sentiment polarity because of the various contexts it seems. At present, this task has been wide used in film reviews, e-commerce and different fields. Therefore, it has received a rising concern of researchers. However, the studies of aspect-level sentiment analysis supported drug reviews area unit terribly restricted. Text mining for sentiment analysis in medical net knowledge center has several practical application values, as an example, in drug recommendation systems , post-marketing observance, understanding of patients' treatment opinions and sentiments, and finding adverse drug reactions. Most of the sentiment analysis approaches within the field of medical social media are rule-based and machine learning. These standard approaches usually got to style rules and extract handcraft features (such as sentiment lexicon and bag-of-words options) to coach a classifier. However, it's usually complicated to style rules and extract options. additionally, because {different|totally | completely different} fields have different language rules and features, classifiers area unit somewhat at risk of them. As the development of neural networks within the field of IP, mthe approaches supported neural networks are applied in several fields of aspectlevel sentiment analysis classification to get a promising result. Interaction between sentiment words, target, degree words and negative words is extremely necessary in aspectlevel sentiment classification. two-way neural networks will facilitate bring additional profit in terms of better results to those domains wherever it's applicable. There also are some issues with neural network models, notice that four-hundredth of the errors in aspect-level sentiment analysis area unit because of the very fact that no aspects area unit considered. as an example, the sentiment polarity of "I had no aspect effects, but the infection didn't clear up" can be positive if the target is "side effects" however negative once considering the target "the infection". during this case, it is easy to cause sentiment classification error with ignoring the target words. Many attention-based ways are planned to boost the performance of aspect-level sentiment classification by generating target-specific representations. However some targets area unit comparatively long and have sure sentimental feature in drug reviews. as an example within the sentence "apparently down steroid alcohol and blood pressure", the target "cholesterol and blood pressure" is long and its linguistics determines that the sentiment words "apparently lowered" is positive. On the contrary, "low" perpetually represents negative sentiment in different fields. Therefore, the linguistics of targets area unit crucial for

aspect-level drug reviews sentiment classification. Generally, the attention-based approaches all need to be trained on a large-scale dataset to realize higher results. The targets and sentiment classes within the aspect-level dataset area unit perpetually generated by manual expanding upon, but annotating large-scale knowledge takes heaps of your time and labors. Therefore, the prevailing public aspect-level datasets area unit all relatively tiny. Despite the dearth of aspect-level annotated corpus, document level annotated datasets area unit larger and easier to get. propose a way of transferring information from document-level sentiment classification tasks to boost the aspect-level sentiment classification performance. However, the positive impact of the target linguistics on sentiment classification results is unheeded. Some datasets area unit introduced for the sentiment analysis task to mine the sentiment and opinions in medical social media. Most of those datasets area unit document or sentence-level, creating it not possible to conduct more fine-grained sentiment analysis.

## II. OVERVIEW OF WORK

Literature on drug reviews and pharmacovigilance will primarily be divided into studies on identification of aspects like automatic detection of ADRs or aspect effects and such works addressing overall or aspect-based sentiment analysis. Most approaches confronting ADR or aspect impact identification area unit lexicon-based and place confidence in mapping relevant terms and phrases from user information to specific vocabulary from numerous individual or combined lexicons. However, lexicon-based approaches suffer from phonetic and typographical misspellings. Therefore, recent works have conjointly targeted on machine learning techniques to beat such limitations. Nikfarjam et al. applied association rule mining to search out pattern, i.e. mixtures in terms [4], or conditional random fields (CRFs), to extract mentions of ADRs [15]. Based on the underlying assumption that patients' posts concerning ADRs generally specific negative sentiments. studied the effect of enriching a lexicon-based ADR identification technique with sentiment analysis options. demonstrate the extraction of multiple aspects in drug reviews, e.g. adverse reactions, effectualness of a drug, symptoms and conditions, using a technique supported grammar dependency ways [12]. an in depth review on pharmacovigilance and ADR extraction techniques can be found in [6]. While drug review sentiment analysis will primarily be divided into approaches we applying lexicons with sentiment scores or such approaches learning sentiments using supervised classification. In one in all the earliest works on drug review sentiment analysis. developed a subject classifier from patient information to eventually apply many polarity classifiers, one per topic [15] demonstrate a clause-level sentiment analysis algorithmic rule considering multiple review aspects as overall satisfaction, effectiveness, side effects and condition. Here, a rule-based approach is utilized that takes grammatical relations and linguistics annotation into consideration and computes sentiment orientation of individual clauses based on a lexicon. In aspect-based sentiment analysis of patient reviews is studied on medicine medication. Here, opinion words area unit known and overall sentiments derived utilizing a lexical resource. Gopalakrishnan et al. analyze patient drug satisfaction by employing a supervised learning sentiment analysis approach. In this study 3 levels of polarity were classified examination SVM with neural network based mostly strategies. Many analysis studies have tried to boost domain adaption or cross-domain sentiment classification, though not on drug review aspect-level however among numerous entities as product, movies or restaurants. In a comprehensive systematic literature review on cross-domain sentiment analysis is bestowed.

## III. DRUG RECOMMENDER SYSTEM

Recommender systems (RSs), that underwent speedy development and had a colossal impact on e-commerce, have the potential to become helpful tools for drug discovery. We used Data from Two freelance webpages for retrieval of user reviews and ratings on drug expertise. Drugs.com is, according to the supplier, the biggest and most generally visited pharmaceutical information web site providing data for each, shoppers and healthcare professionals. It provides user reviews on specific medicine along with connected condition and a ten star user rating reflective overall user satisfaction. Similarly, Druglib.com could be a resource on drug data for each, shopper and aid professionals. It contains significantly fewer reviews however reviews and ratings are provided in a very a lot of structured approach. Reviews are classified into reports on the 3 aspects edges, aspect effects and overall comment. Additionally, ratings ar out there regarding overall satisfaction analogously to medicine.com furthermore as a five step aspect impact rating, ranging from no aspect effects to extraordinarily severe aspect effects and a five step effectiveness rating starting from ineffective to terribly effective. We gathered user comments Associate in Nursingd ratings from each pages victimization an automatic internet crawler. the information was scraped from raw HTML victimization the attractive Soup library in Python. creeping these domains resulted in 2 knowledge sets comprising 215068 reviews from Drugs.com and 3555 reviews from Druglib.com. moreover, we derived 3 level polarity labels for overall patient satisfaction and 3 level impactiveness and aspect effect scores victimization thresholds as per table one. each knowledge sets were any split into coaching and take a look at partitions in keeping with a stratified sampling scheme with the proportion of seventy fifth and twenty fifth, severally. As the whole range of individual medicine within the medicine.com data amounts to 6348 as compared to the 541 medicine contained in the data derived from Druglib.com. However, the typical range of reviews per drug continues to be significantly higher within the medicine.com data (59.86) than within the Druglib.com knowledge (6.66). the quantity of unique conditions contained within the Druglib.com data, on the opposite hand, looks to exceed the quantity of the medicine.com data. However, it is to be noted that conditions within the initial platform ar user created in distinction to medicine.com wherever conditions ar chosen from an outlined list, and therefore standardized. Therefore, just in case of Druglib.com, conditions don't seem to be normalized however comprise manifold variations in spelling, synonyms and mixtures of conditions.

#### IV. METHODOLOGY

The dataset used in this analysis is Drug Review Dataset (Drugs.com) taken from the UCI Machine Learning repository. This dataset contains six attributes, name of drug used (text), review (text) of a patient, condition (text) of a patient, helpful count (numerical) that counsel the quantity of people WHO found the review useful, date (date) of review entry, and a 10-star patient rating (numerical) deciding overall patient contentment. It contains a complete of 215066 instances.

Fig shows the planned model to build a drugs recommender system. It contains four stages, specifically, Data preparation, classification, evaluation, and Recommendation. Applied normal information preparation techniques like checking

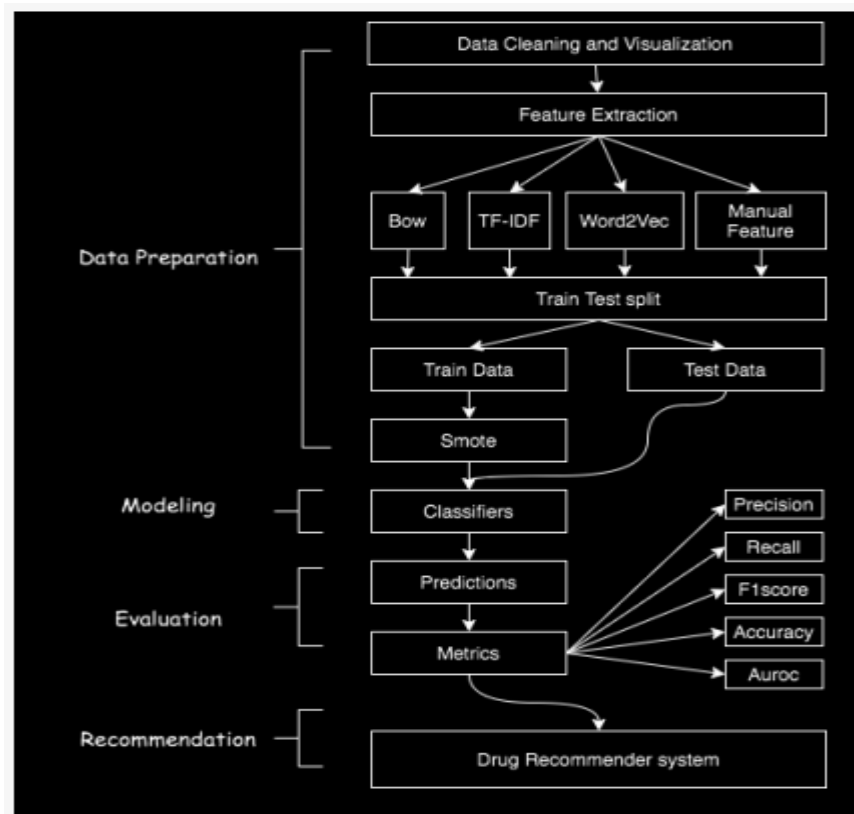
null values, duplicate rows, removing uncalled-for values, and text from rows during this analysis. later on, removed all 1222 null values rows within the conditions column. we have a tendency to certify that {distinctive|a singular|a novel} id ought to be unique to remove duplicacy. The condition and drug column were joined with review text because the condition and drugs words even have prognosticative power. Before continuing to the feature extraction half, it is crucial to wash up the review text before vectorization. This process is additionally referred to as text preprocessing. we have a tendency

to initial cleansed the reviews when removing hypertext markup language tags, punctuations, quotes, URLs, etc. The cleansed reviews were lowercased to avoid duplication, and tokenization was performed for changing the texts into little items referred to as tokens. when text preprocessing, a correct started of the info needed to build classifiers for sentiment analysis. Machine learning

algorithms can't work with text straightforwardly; it ought to be modified over into numerical format. above all, vectors of numbers. A renowned and simple strategy for feature extraction with text info employed in this analysis is the bag of words (Bow), Word2Vec. additionally used some feature engineering techniques to extract the features manually from the review column to make another model referred to as manual feature apart from Bow, TF-IDF, and

Word2Vec. Bag of words is associate degree formula employed in natural language processing accountable for investigation the quantity of times of all the tokens in review or document. A term or token can be referred to as one word (unigram), or any subjective range of words, n-grams. Ctorization techniques though they're virtually equivalents. Word2Vec could be a model want to turn out word embedding. Wordembeddings reproduced from gigantic corpora utilizing numerous deep learning models.

FIG.1 FLOWCHART OF THE PROPOSED MODEL



#### V. EXPERIMENTAL SETUP

The results procured from every of the four ways are good, nevertheless that doesn't show that the recommender framework is ready for real-life applications. It still want enhancements. Predicted results show that the distinction between the positive and negative category metrics indicates that the coaching knowledge should be befittingly balanced exploitation algorithms correct hyperparameter optimization is additionally needed for classification

algorithms to improve the accuracy of the model. within the recommendation framework, we have a tendency to merely simply added the best-predicted results of each methodology. For higher results and understanding, require proper ensembling of various expected results. This paper intends to point out solely the methodology that one will use to extract sentiment from the info and perform classification to build a recommendation system. Distinct machine-learning classification algorithms are used to build a classifier to predict the sentiment. Logistic Regression, Multinomial Naive Bayes, Linear support vector classifier, Perceptron, and Ridge classifier experimented with the Bow, TF-IDF model since they are terribly distributed matrix and applying tree-based classifiers would be terribly long. Applied call tree, RandomForest, LGBM, and CatBoost classifier on Word2Vec and manual options model. a big downside with this dataset is around 270K reviews, that takes substantial machine power. we tend to elect those machine learning classification algorithms solely that reduces the coaching time and provides quicker predictions.

## VI. CONCLUSION

We tend to performed the appliance of machine learning based mostly sentiment analysis of patient generated drug reviews. Logistic regression models were trained victimisation easy lexical options like unigrams, bigrams and trigrams extracted from the reviews. Besides patient satisfaction, sentiment aspects regarding effectiveness and seasoned facet effects were analyzed. Depending on facet and knowledge supply, promising classification results may be obtained. As tagged knowledge sets for building classification models area unit rare or area unit only on the market in unstructured fashion, we tend to investigated varied approaches for model movableness. Whereas in-domain (i.e. condition) training and analysis shows excellent classification results, the performance of models trained on one specific condition and tested on another condition, varies among domains. However, conditions which belong to similar medical fields and area unit partially treated with equal medications, conjointly show higher potentials for model interchangeability. Cross-data analysis, i.e. coaching and testing classifiers on knowledge from totally different sources, was solely unsatisfactorily attainable with the applied classifier and options. Therefore, we tend to believe that employing additional subtle options and applying additional powerful machine learning models, will improve the achieved results. moreover, the results clearly indicate that particularly aspect-based sentiment analysis needs additional intensive knowledge sets to extract options with ample generalization capabilities. However, we tend to believe that this work contributes to open up future analysis directions, improves automatic extraction of aspect-related sentiments from patient drug reviews and promotes pharamcovigilance and development of CDSSs such as medical care recommendation systems.

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